

Mission Statement



The mission of the Eden Fire Department is to serve, safeguard and preserve life, health, safety and property of the public and business interests within the City of Eden community through professional, cost efficient and effective fire control, fire prevention and public education.

A Message from the Fire Chief

We live in a time when things are changing at a fast pace ... a time when values are set aside to please a few. I want the people of Eden to know that although the fire service has and will continue to change over the years, the Eden Fire Department is dedicated to always be here to serve every citizen in our community to the best of our ability.

I want to thank you - the citizens, business leaders, educators and churches - for your continued support of the Fire Department. With your help and encouragement the job as an Eden firefighter is made a lot better. When schools, businesses and civic organizations open their doors for us to come in to do public education and inspections, this effort pays off for everyone in the long run.

Again on behalf of all the men and women of the Eden Fire Department, thank you!

Tommy Underwood



Station 100

623 Henry St.
623-1022



Station 200

1431 Fieldcrest Rd.
635-7754



Station 300

554 Morgan Rd.
623-8663



Station 400

135 E Stadium Dr.
623-9820

City of Eden Fire Department



Administrative Offices:

308 E. Stadium Dr.

Phone: 336-623-2110, option 9

Fax: 336-623-4041

www.EdenNC.us

**FOR EMERGENCIES,
CALL 911**



Who Are We?

We are the people, stations and programs that make up your Eden Fire Department. We provide fire protection 24 hours a day, 7 days a week. We work side by side with you as neighbors and friends.

The city is served by 4 stations, 5 engines, a ladder truck, a quint, an air and confined space trailer and a decon trailer. From its beginning as 3 volunteer organizations, the department now has 17 paid personnel, 43 volunteers and 11 daytime firefighters. Citizens receive rapid responses to both emergency and non-emergency calls for service.

Your paid personnel are the backbone of the department. They represent our first line of defense ... our backstop to fire emergencies that occur in our city. They train to high standards and represent the department well.

The volunteers represent a large part of our organization. They are our second line of defense. Our volunteer firefighters donate their time and participate in all aspects of department functions.

The auxiliary also represents your department in a great way as they work tirelessly on fire calls and training exercises. They remind us of what true service still can be.



Community Service



Each station is an integral part of the community in general and its own locale in particular. Tours are available to the community.

Our firefighters sponsor a Stew and Hotdog Lunch in the spring for the American Cancer Society's Relay for Life.

In the summer we are involved with the Muscular Dystrophy Association's Fill the Boot Drive. Our fire department members show they care for the community in which they live and work.



Our firefighters and administrative staff are actively involved in a variety of community events on an ongoing basis.



Fire Prevention / Education

Our Fire Prevention Division is responsible for bringing the fire safety message to schools and community groups. Through various media such as presentations, contests and the safety trailer, students in our four elementary schools learn that fire safety is an ongoing priority. We provide tours for the schools in Eden as well as for preschools, day care facilities and other community organizations. The Fire Prevention Division is responsible for ensuring that new construction meets current fire codes and safety standards. This is accomplished through pre-plan checks and inspections of commercial businesses, schools and fire hydrants.

On an annual basis, smoke detectors are distributed free of charge to homes and families in our city.

Homeowners insurance rates are determined, in part, by the ISO rating of their fire department. We are proud to be able to say that the ISO rating for Eden is a Class 4.

To ensure the safety of our youngest citizens, your Fire Department participates in the N.C. Child Safety Program. Car seats may be inspected at the monthly inspection and installation at Station 1. You must call the station at 623-1022 the first week of the month to make an appointment. The first five callers each month will be able to participate.

